



David A. Paterson  
Governor

**STATE OF NEW YORK**  
**EXECUTIVE DEPARTMENT**  
**CONSUMER PROTECTION BOARD**

Mindy A. Bockstein  
Chairperson and Executive Director

**ANNOUNCEMENT: CONSUMER SCHOLARS PROGRAM**

**NEW YORK STATE CONSUMER PROTECTION BOARD**  
**INTERNSHIP OPPORTUNITY FOR JUNIOR, SENIOR & GRADUATE STUDENTS**

The New York State Consumer Protection Board (CPB) is offering an internship opportunity in the Agency's Albany, New York office located at 5 Empire State Plaza, Albany, New York. The chosen candidate(s) for this position will contribute to the Board's mission of protecting, educating and representing consumers of New York State.

Specifications:

- **LOCATION:** 5 Empire State Plaza, Albany, NY, Suite 2101
- **COMPANY:** NYS Government Agency: please visit [www.nysconsumer.gov](http://www.nysconsumer.gov) for more information
- **EMPLOYMENT DURATION:** Spring or Summer 2009
- **SCHEDULE:** up to 37.5 hours per week
- **BUREAUS:**

**Bureau of Outreach Programming and Ombudsman Services** develops consumer education programs and brochures. This is inclusive of our Consumer Assistance Unit which takes, mediates, and resolves consumer complaints.

**Bureau of Legal Affairs and Policy Development** is responsible for the Agency's legal functions. This bureau includes the CPB's Public Information Unit which is responsible for issuing press releases and disseminating consumer messages.

**Bureau of Utility Intervention, Telecommunications, and New Technologies** intervenes on behalf of consumers regarding utility-related matters before the Public Service Commission and other agencies.
- **REQUIRED SKILLS:** Prior office experience, computer knowledge and proficiency of Microsoft Word and PowerPoint, detail oriented and good writing and oral communication skills. Organized, prompt, energetic and goal oriented.
- **COMPENSATION:** School Credit Only
- **HOW TO APPLY:** Mail a resume, three (3) references, a brief writing sample and a CPB internship application to: **New York State Consumer Protection Board, 5 Empire Plaza, Suite 2101, Albany, NY 12223, Attention: Laura Greco, Deputy General Counsel or email to [webmaster@consumer.state.ny.us](mailto:webmaster@consumer.state.ny.us) subject: Internship.**

